



We are now looking for

FIELD SERVICE ENGINEER

to join our growing Sales & Marketing team in Finland!

The Field Service Engineer is responsible for customer support activities, with a focus on preventative and corrective maintenance of instrumentation - diagnosing and resolving technical issues on a variety of instruments.

Key responsibilities:

- Perform installation, maintenance and repair of instruments used in the production line and R&D of Mobidiag
- Technical support to sales team (after sales, exhibition, etc.)
- Documentation of service related activities
- Maintain instrument register, spare part stock and administrative records in a timely manner

To succeed in this role you need to have:

- Minimum 5 years of relevant experience with related science, engineering and customer skills
- Strong problem solving skills and ability to handle multiple tasks with different priorities
- Interpersonal and negotiating skills; ability to interface effectively with all levels of an organization and customers
- Good English skills, both verbal and written
- Willingness to travel inside Europe

With our 200 employees located in four different countries we promote the approach of "human-sized" company where our employees are at the center of the attention. Each team member works closely with each other and regular meetings are organized to ensure open and good communication. The success of Mobidiag is based on our technical excellence and enthusiasm and hard work of its employees. We foster well-being of all our employees and want to maintain the mix of professionalism, enthusiasm and excellent team spirit also in the future.

We offer you a permanent position and wish that you can start as soon as possible. If you have any questions, please contact Field Service Manager Jarkko Tervaniemi by email jarkko.tervaniemi@mobidiag.com or by phone +358 40 4825571.

To apply, please send your CV and application to HR Manager Hilikka Juvani at hilikka.juvani@mobiadiag.com by November 16th, 2020. Use "Field Service Engineer" in the subject line.